

## **Desktop Notifier App** **“Requirements Not Met”**

If you attempt to install the desktop application but receive an error that your ‘requirements are not met’, it is likely that your operating system is outdated.

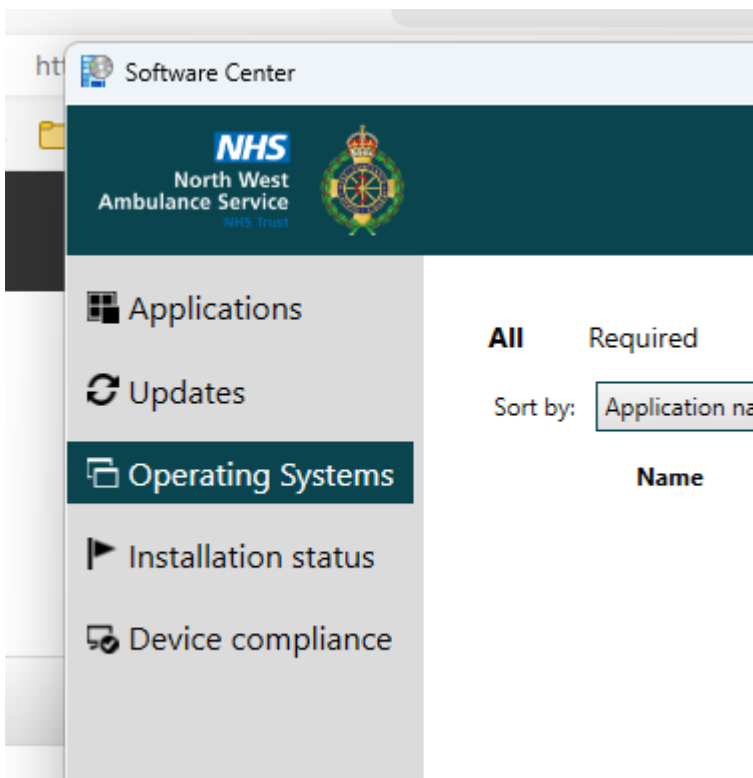
On the desktop, review the system information and specifically the ‘Operating System’



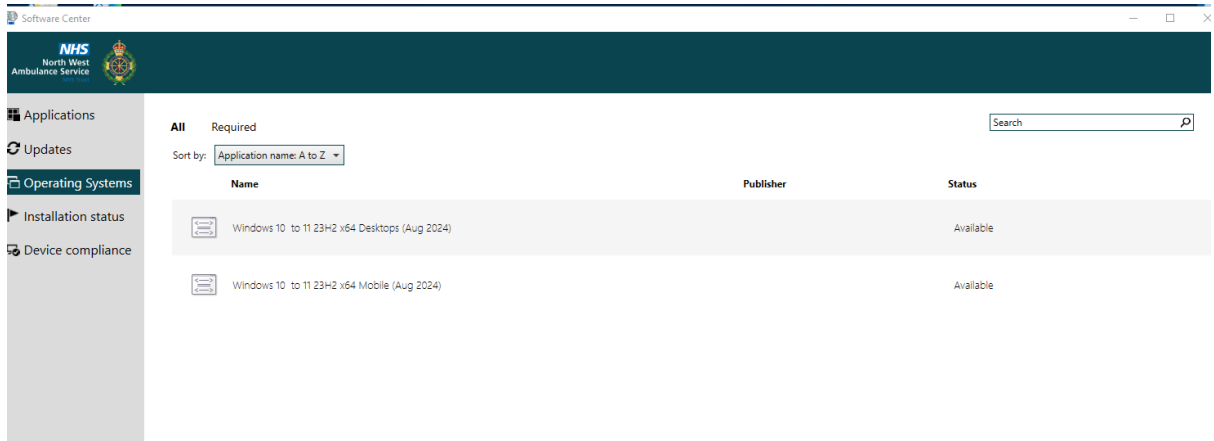
If your system is displaying a “(22H2)” – your system needs to be updated.

### Actions

Search for ‘Software Centre’ in the desktop search bar and open that application, then select the ‘Operating System’ tab



You should have some software in there requiring installation



Please install these which should update your system to **Windows 11 (23H2)**

Once this is done, go back to Blackberry Desktop Notifier app to install.