



Leading with civility and respect

Working together to be at our best to make a difference.

Introduction:

This workshop draws on the principles of NWAS policies/procedures/campaigns such as Dignity at Work and Freedom to Speak Up, along with our NWAS Values and Be Think Do leadership behaviours, to shine a light on the importance of civility in the workplace. We are looking for our managers and leaders to create a work-based culture where staff feel supported, valued and respected.

Learning outcomes:

- Understand our legal duty for regulating behaviour in the workplace
- Explore processes that protect us in NWAS
- Consider what is banter
- Understand the potential cost of harmful banter
- Explore when we get it wrong
- Understand healthy behaviour in the workplace
- Look at 'Civility Saves Lives' across the NHS
- Consider your next steps and the importance of being an active bystander / allyship

Who should attend?

Managers and leaders

What will you need?

- With support from your manager, attendance at a face-to-face workshop (4 hours)
- A willingness to learn and share experiences with others in a safe environment
- Writing materials for activities and taking notes

Booking information:

Check dates and availability on ESR

Workshop lead:

Lisa Tyndall, L&OD Manager

